

# ISO 26000 Guidance on Social Responsibility

*Kathmandu workshop, 19 - 21 April*

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# About the standard – basic facts

The first global standard on sustainable development  
(social, environmental and economic)

- **Title:** ISO 26000 - Guidance on Social Responsibility
- **Target group:** To be applied by all types of organizations (i.e SR not CSR)
- **Type of standard:** Guidelines - not intended for 3rd party certification
- **Published:** November 2010



# ISO Working Group



- Twinning, Sweden – Brazil
- 660 delegates (450 experter och 210 observers)
- 99 countries - a majority from developing countries
- 42 international organizations

*Such as: Consumers International, UN Global Compact, UNIDO, International Labour Organization (ILO), OECD, WHO etc*

- Focus on balance – regional, gender, stakeholders



The biggest Working Group ever in ISO!

# Definition of Sustainable development (paragraph 2.23)

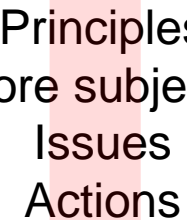
**development that meets the needs of the present without compromising the ability of future generations to meet their own needs**

NOTE Sustainable development is about integrating the goals of a high quality of life, health and prosperity with social justice and maintaining the earth's capacity to support life in all its diversity. These social, economic and environmental goals are interdependent and mutually reinforcing. Sustainable development can be treated as a way of expressing the broader expectations of society as a whole.

# The ISO 26000 structure

1. Scope
2. Terms and definitions (27)
3. Understanding social responsibility
4. Principles of social responsibility
5. Recognizing social responsibility and engaging stakeholders
6. Guidance on social responsibility core subjects (including 37 issues and related actions and expectations)
7. Guidance on integrating social responsibility through out the organization

Annex: Examples of voluntary initiative and and tools for social responsibility (75 st)



Principles  
Core subjects  
Issues  
Actions

# Principles for social responsibility

1. Accountability
2. Transparency
3. Ethical behaviour
4. Respect for stakeholder interest
5. Respect for the rule of law
6. Respect for international norms of behaviour
7. Respect for human rights

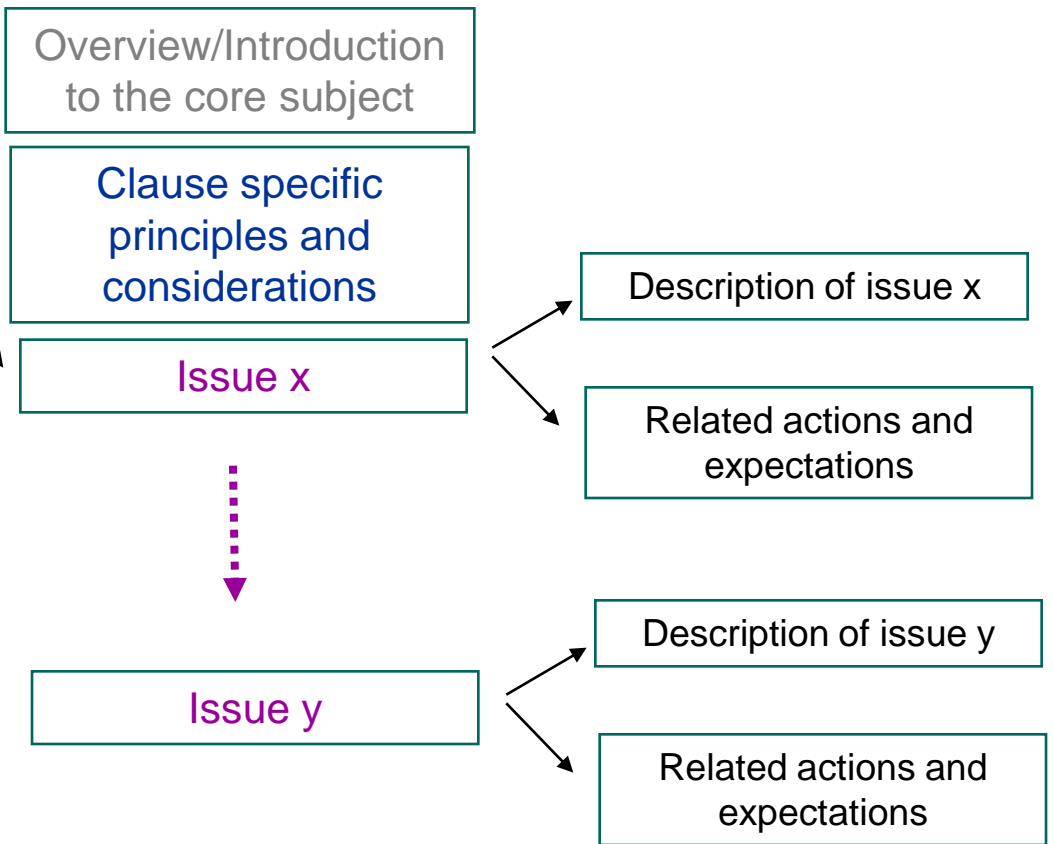


# ISO 26000- Core Subjects



# Core Subjects of ISO 26000

1. Organizational governance
2. Human rights
3. Labour practices
4. The Environment
5. Fair operating practices
6. Consumer issues
7. Community involvement and development





# Core Subjects of ISO 26000

1. **Organizational governance** → - Decision-making processes and structures
2. Human rights
3. Labour practices
4. The Environment
5. Fair operating practices
6. Consumer issues
7. Community involvement and development

# Core Subjects of ISO 26000

1. Organizational governance

**2. Human rights**



3. Labour practices

4. The Environment

5. Fair operating practices

6. Consumer issues

7. Community involvement and development

- Due diligence
- Human rights risk situations
- Avoidance of complicity
- Resolving grievances
- Discrimination and vulnerable groups
- Civil and political rights
- Economic, social and cultural rights
- Fundamental principles and rights at work (for example child labour)

3 billion people have less than 1 US dollar per day to live on.

250 billion children are involved in Child labour




# Core Subjects of ISO 26000

1. Organizational governance
2. Human rights
- 3. Labour practices**
4. The Environment
5. Fair operating practices
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7. Community involvement and development



- Employment and employment relationships
- Conditions of work and social protection
- Social dialogue.
- Health and safety at work
- Human development and training in the workplace

# Core Subjects of ISO 26000

1. Organizational governance
2. Human rights
3. Labour practices
4. **The Environment** 
  - Prevention of pollution
  - Sustainable resource use
  - Climate change mitigation and adaptation
  - Protection of the environment, biodiversity and restoration of natural habitats
5. Fair operating practices
6. Consumer issues
7. Community involvement and development

1. Organizational governance
2. Human rights
3. Labour practices
4. **The Environment** 
5. Fair operating practices
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#### 6.5.2.1 Principles (Environment)

- Environmental Responsibility
- Precautionary approach
- Environmental risk management
- Polluter pays principle

#### 6.5.2.2 Considerations, examples

- Life cycle approach
- Environmental impact assessm.
- Eco-efficiency
- Product-service system approach
- Use of environmentally sound technologies and practices
- Sustainable procurement

# Core Subjects of ISO 26000

1. Organizational governance
2. Human rights
3. Labour practices
4. The Environment
5. **Fair operating practices** →
  - Anti-corruption
  - Responsible political involvement
  - Fair competition
  - Promoting social responsibility in the value chain
  - Respect for property rights
6. Consumer issues
7. Community involvement and development

# Core Subjects of ISO 26000

1. Organizational governance
  2. Human rights
  3. Labour practices
  4. The Environment
  5. Fair operating practices
  6. **Consumer issues**
  7. Community involvement and development
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- Fair marketing, factual and unbiased information and fair contractual practices
  - Protecting consumers' health and safety
  - Sustainable consumption
  - Consumer service, support, and complaint and dispute resolution
  - Consumer data protection and privacy
  - Access to essential services
  - Education and awareness



# Core Subjects of ISO 26000

1. Organizational governance
  2. Human rights
  3. Labour practices
  4. The Environment
  5. Fair operating practices
  6. Consumer issues
  7. **Community involvement and development**
- Community involvement
  - Education and culture
  - Employment creation and skills
  - Development
  - Technology development and access
  - Wealth and income creation
  - Health
  - Social investment



# Challenges

- In total nearly 26 000 written comments on the different drafts
- Exempels of challenges:
  - Annexet, trade barrier issue, sphere of influence. short but yet give suffienent guidance.

Thank you for your attention!

Tack!

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